

Software Application Notes

General Note

Certain outlined fonts may not print correctly. For better results use Normal mode or try a different font.

8•24 GC Graphics Card (Apple®)

If you use Apple 8•24 GC graphics card, you may experience undesirable output when printing with an HP DeskWriter 600 Series printer driver. For example, unexpected lines may appear. You can prevent these problems by turning off the 8•24 Accelerator feature. From the Control Panel, click the icon that depicts a rocket inside a red circle with a slash. For more information, contact Apple Computer, Inc.

After Dark (Berkeley Systems)

If the After Dark screen saver activates while the printer is printing, printing may stop. If you touch the mouse or keyboard, After Dark "checks out" and printing resumes. You can prevent this situation by accessing the After Dark control panel, and clicking the "WHEN" button. Then select the "System IQ Activity Monitor." This allows After Dark to monitor the computer and not activate the screen saver if the computer is busy (i.e., printing in the background). For more information, contact Berkeley Systems, Inc.

ATM (Adobe Type Manager) (Adobe™)

Use ATM version 3.5 or newer for best results. Some earlier versions have compatibility problems with the HP DeskWriter 600 Series printer driver. For more information, contact Adobe Systems, Inc.

Canvas (Deneba)

Use version 3.0.6 or newer for best results. Earlier versions have some compatibility problems with the HP DeskWriter 600 Series printer driver. For more information, contact Deneba Systems, Inc.

Claris Works (Claris)

If you use Claris Works, you may experience problems when printing with an HP DeskWriter 600 Series printer driver. Some outlined polygons will not print correctly if they were originally created in Claris Works. If you experience this, try creating the polygon in another application and importing it into Claris Works. This should solve the problem. For more information, contact Claris Corporation.

Creative Writer 1.1 (Microsoft®)

To print banners with this application, you need to do the following:

1. Once you are in Imaginopolis hold down the shift + command + A keys.
2. Click the "OK" button in the dialog that appears.
3. Then go to the "File" menu and select printing "Options".
4. Click the "Set Local" button. Select Banner US Letter or Banner A4 in the "Media size" popup menu.
5. Click "OK".
6. Click the "Print" button in the next dialog. (Note: nothing will actually print at this point, you need to return to Creative Writer to print.)
7. Go to the "File" menu and select "Return to Creative Writer".
8. To resume cut sheet printing, follow the steps above except on step 4 select US Letter or A4.

For more information, contact Microsoft Corporation.

[Excel 3.0, 4.0 \(Microsoft®\)](#)

Excel does not automatically copy color data into the Clipboard for either text or graphics. When you create a chart that has color data, and then copy that data to the Clipboard, the Clipboard will copy the text and graphics in black. If you want to copy the image from the Clipboard in color, you must first select the "Print Using Color" option in the Print dialog box. Then click "Preview" or "OK." The "Print Using Color" option is saved and the data can now be copied to, and pasted from, the Clipboard in color. If Microsoft Excel spreadsheets will not display in color, disable DiskLight. For more information, contact Microsoft Corporation.

[FileMaker Pro \(Claris\)](#)

For best results, use FileMakerPro, version 2.0 or newer.

[FreeHand™ \(Macromedia\)](#)

For best results, use FreeHand, version 5.5 or newer.

[Version 3.0](#)

FreeHand Heavy effect does not produce accurate results. Instead, use true Bold to create bold fonts.

There are several incompatibilities between FreeHand 3.0 and the HP DeskWriter 600 Series printer driver:

- Borders between the edge of the page and the image on the screen may not match the borders when printed.

- Cancelled print jobs appear as partial print jobs in the HP PrintMonitor queue.
- When using Preview on large tiled documents, the toggle between the different view sizes does not work correctly.

Images are clipped if you set the Page Setup scaling size below 75%. Scale images within FreeHand instead of using Page Setup to reduce the page. For more information, contact Macromedia, Inc.

[HyperCard® \(Apple\)](#)

Use HyperCard version 2.1 or newer for best results. HyperCard 2.0 is not fully compatible with HP DeskWriter 600 Series printer drivers and problems can occur when printing, including a system crash. These problems are fixed in the HyperCard 2.1 release. For more information, contact Apple Computer, Inc.

[KidPix \(Brøderbund\)](#)

Use version 1.2 or newer of KidPix for best results. For more information, contact Brøderbund Software.

[MacDraw II 1.1 \(Claris\)](#)

Mixed black and color patterns often do not print as you expect. In order to print color, check "Print Color Patterns" under the Print Options menu.

Rotated shadow and outline text does not print properly. For more information, contact Claris Corporation.

[MacDraw Pro \(Claris\)](#)

For best results use version 1.5 or newer.

Rotated text prints as black. For more information, contact Claris Corporation.

[MacPaint \(Claris\)](#)

Use version 2.0. For more information, contact Claris Corporation.

[Microsoft Word 5.0, 6.0 \(Microsoft\)](#)

Use version 5.0 or newer for best results. Be sure to turn Fractional Widths ON. Check your Microsoft Word manual to find out how. This will help to ensure print quality and prevent gaps in underlining. For more information, contact Microsoft Corporation.

[Microsoft Works \(Microsoft\)](#)

Use Microsoft Works version 3.0 or newer. Microsoft Corporation.

[Norton Utilities DiskLight \(Symantec\)](#)

Use Norton Utilities DiskLight version 2.0 or newer. Earlier versions were incompatible with the HP DeskWriter 600 Series printer driver. If Microsoft Excel spreadsheets will not display in color, disable DiskLight.

For more information, contact Symantec Corporation.

[Now Utilities Now Menus \(Now Software\)](#)

Use Now Menus, version 5.0. If you choose the HP DW 600 Series (AT) printer driver from the Apple menu using Now Menus version 3.01, the printer list in the Chooser will not display correctly. For more information, contact Now Software.

[Now Utilities StartUp Manager \(Now Software\)](#)

If you use Now Utilities' StartUp Manager and background printing, you may not be automatically turning on HP Background Startup. If background printing is not on, go to StartUp Manager. Click on Scan. Click on Sort. Be sure that HP Background StartUp is checked. For more information, contact Now Software.

[PageMaker® \(Adobe\)](#)

The HP DeskWriter 600 Series printer driver settings for Page Setup override the Page Setup settings in PageMaker. However, PageMaker Page Setup settings determine how the image will appear on the screen. To see how the PageMaker document will appear when printed, use the HP DeskWriter 600 Series printer driver Preview screen which is accessed from the "Print" dialog box.

For more information, contact Adobe Systems Inc.

[Persuasion \(Adobe\)](#)

Use version 2.1 or newer for best results.

When you turn Fractional Widths ON, you will see a closer match of text and graphics alignment; your printout will appear closer to what you have on the screen.

Persuasion does not always scale correctly. If you encounter problems, use the scaling feature in the HP DeskWriter 600 Series printer driver.

In Preview mode, patterns and gradations of patterns will appear more simplified than in the actual printout. For more information, contact Adobe Systems Inc.

[Photoshop \(Adobe\)](#)

For best results from PhotoShop, upgrade to version 4.0 or newer.
For more information, contact Adobe Systems Inc.

[PowerPoint \(Microsoft\)](#)

For best results, use PowerPoint, version 3.0 or newer.
For more information, contact Microsoft Corporation.

[Print Shop Deluxe \(Brøderbund\)](#)

Use version 1.1.1 or newer for best results. When printing a banner on continuous feed paper, update your preferences with the included "PSD Prefs" disk or call Brøderbund to get updated preferences files. If you have not done this, margin gaps may be the result. For more information, contact Brøderbund Software

[QuarkXPress \(Quark\)](#)

Use QuarkXPress version 3.1 or newer for best results. Quark Inc.

[SuperLaserSpool \(Fifth Generation Systems\)](#)

Version 3.0 works well with the HP DeskWriter 600 Series printer driver. You MUST disable or remove SuperLaserSpool 2.02 and earlier versions in order to use an HP DeskWriter 600 Series printer. Fifth Generation Systems.

[SuperPaint \(Adobe\)](#)

Use version 3.0 for best results. Earlier versions of SuperPaint have compatibility problems with HP DeskWriter 600 Series printer drivers. When printing, always have the object or draw layer (the compass icon) in the foreground. If you do not, SuperPaint may crash during the print job. Adobe Systems Inc.

[WordPerfect® \(Corel Corporation\)](#)

For best results, use WordPerfect version 3.0 or newer.

Version 3.0 does not always import WordPerfect for DOS and Windows documents correctly. Some imported graphic images will not print completely. For more information, contact Corel Corporation.

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